



CARE AND MAINTENANCE
SAWYER | MASON

CARE AND MAINTENANCE

Sawyer Mason UV-Oiled Structured Plank floors require specific cleaning/maintenance products. Other cleaning products not specifically recommended may damage an oiled floor. See below under 'Cleaning' for detailed instructions for oiled flooring. Contact your flooring dealer directly if you are not certain.

GENERAL CARE | OILED AND STRUCTURED PLANK FLOORING

1. Flooring should be one of the last items installed in a project. In order to protect the floors while other trades are finishing their work prior to final cleanup and turnover to the owner, use a breathable protective covering such as Ram Board. Do not use Red Rosin paper, as it may discolor the finish, and do not use polyfilm or other non-breathing coverings as they can cause damage from humidity buildup. Clean the floor thoroughly before laying the covering to ensure that no debris is trapped underneath. Tape pieces of protective covering together but do not tape them to the wood flooring.
2. After installation, it is recommended to buff in a coat of maintenance paste for an additional layer of protection and durability. We recommend products by WOCA that are designed specifically to maintain and clean oiled flooring.
3. Place walk-off mats at all entrances to collect dirt and debris that could damage or dull the flooring finish.
4. Install felt floor protectors underneath all furniture.
5. In areas such as bathrooms, kitchens and spaces where food service occurs, avoid excessive moisture as this will damage the floor. All wood flooring requires good airflow to allow moisture to disperse and dissipate easily.
6. People wearing spiked heels on the floor will damage even the hardest wood floors and finishes.
7. Pet claws should be properly trimmed at all times.
8. Work boots and shoes that may have pebbles lodged in the soles should be removed prior to entering.
9. Sweep or vacuum frequently. Most damage to wood floor finishes is caused by debris that is walked on.
10. All mats or rugs should be cleaned on a regular basis. They should also be moved occasionally to allow natural color changes caused by light to occur evenly in all areas.
11. With water or any other cleaning agent, be sure to thoroughly ring out the applicator or mop prior to applying it to the floor. Never wet-mop your floor, and always clean up spills and standing water as soon as possible. With oil-finished floors, water left for prolonged periods may cause water-spotting. A damp mop is fine as long as the moisture is limited to an amount that will evaporate almost immediately. Moisture that is allowed to seep into the seams between the planks may cause damage to your flooring. Do not allow soiled mats or rugs to stay on the floor as they can trap moisture on the surface.

CLEANING | SAWYER MASON UV-OILED FLOORS

DO'S

- After installation, it is recommended to buff in a coat of maintenance paste for an additional layer of protection and durability. We recommend products by WOCA that are designed specifically to maintain and clean oiled flooring.
- For regular cleaning, mop with WOCA Natural Soap or, for the white colors, WOCA Soap White. These are concentrates that are mixed with water. They not only clean, but also help keep the floor nourished and better protected/sealed by leaving a thin layer of coconut and soy fats. Please visit WOCA website (www.woodcareusa.com) to choose the correct product for your floors. Frequent cleaning with WOCA Natural Soap (up to once weekly) will extend the time before

re-oiling becomes necessary and will help prevent against staining and water-spotting.

REMEMBER - FREQUENT USE OF THE WOCA PRODUCTS IS THE MOST IMPORTANT KEY TO MAINTAINING THIS FLOOR.

- When cleaning, use a cotton mop (not micro-fiber). Use a second rinse bucket of clean water to remove dirt from the mop before re-soaking it in the cleaning solution. Change the rinse bucket water frequently.
- For convenient spot cleaning, or for more difficult stains, please refer to WOCA product guides.
- To refresh your oiled floors, mop with WOCA Oil Refresher every 3-6 months. WOCA Oil Refresher cleans the surface and has a bit of oil in it, which rejuvenates the finish. If your floors are looking a little dry, it's easy to refresh the floors. Instead of using the Natural Soap, simply mop with the WOCA Oil Refresher. It cleans the floor efficiently, while adding some extra oil to the surface at the same time- refreshing the surface! WOCA Natural Soap and WOCA Oil Refresher work together as a system to clean, protect and revive your floor.
- For the Sawyer Mason UV-oiled floors, light scratches are best repaired by hand-rubbing WOCA Maintenance Paste Natural on the affected area using a cloth. If necessary, first clean the area to be repaired with WOCA Natural Soap. Be sure the area is dry before applying oil. Leave the oil to absorb for a short period of time before thoroughly buffing and removing the oil from the surrounding area.
- Sweep or vacuum frequently. Oil finishes soak into the wood, protecting from within rather than forming a barrier above, so the natural wood texture is felt at the surface. Debris left on the floor can get ground into the grain by foot traffic and become more difficult to remove.

DON'T'S

- Never use ammonia, vinegar, petroleum-based cleaners, wax, polish, household dust treatment chemicals, abrasive cleaners, scrubbing pads, furniture cleaners, or any other product not specifically for oil-finished floors.
- Avoid mopping the floor with just water. Always use a soap or oil refresher specifically for maintaining oiled floors.
- Avoid using a micro-fiber mop, which may create small scratches in the floor over time.
- WOCA wood cleaner is not intended for regular cleaning. Do not use WOCA Wood Cleaner unless you are preparing the floor for a new coat of oil. **Always refer to the specific manufacturer instructions for all oiled flooring maintenance and cleaning products.*

COMMERCIAL SPACES

For commercial floors that require frequent cleaning, use WOCA Master Soap. The Master Soap is formulated to allow virtually daily cleaning without leaving behind residue, which may cause excessive buildup over time. Apply WOCA Oil Refresher three to four times a year.

See the WOCA website for more details and instructional videos. Alternatively, call your flooring salesperson to coordinate a maintenance and cleaning plan specific to your use, especially in bar and restaurant settings.